



PURA VIDA HEALTHCARE  
*Your Mind-Body Connection*

## **Financial Policy**

Office visits and phone calls are charged as follows:

- Initial visit (new patient): \$275 (90-120mins)
- Follow-up visit (established patient):
  - 15 mins - \$45
  - 30 mins - \$80
  - 45 mins - \$110
  - 60 mins - \$140

### **Email consults**

Email consults are available for non-urgent care. She will answer as soon as her schedule allows - generally within 72 hours.

### **New Clients**

Due to the significant time set aside in the doctor's schedule for new clients, all new client visits that are cancelled without a 2 business-day notice will be charged the amount of a 1 hour visit.

### **Established Clients**

The first cancelled or missed appointment within 24 hours will be forgiven. Any subsequent cancelled/missed appointments with less than 24 hours notice will incur a charge equal to the scheduled time. Reasonable emergencies will be excused at our discretion. Please note that "24 hours notice" refers to business days. Giving notice over a weekend will *not* be noted until 8am on the following Monday.

### **Urgent Care**

Dr. Nicola is not available for after hours urgent care unless she is monitoring a client that she know will need special attention and then she will give that client their cell phone number. If you have an after hours emergency you should contact your nearest emergency room or dial 911 for help.

We request payment at the time of service. For your convenience we accept cash, personal checks and credit cards.

Any balances owed to Pura Vida left unpaid and sent to a third party collection agency will incur all collection costs including but not limited to attorney's fees.

### **I have read and understand the financial policies:**

Signature: \_\_\_\_\_